Website privacy policy

PHI PICKS and Chordcell · edition of 28 September 2026 · r1

This policy covers phipicks.com, chordcell.com, the Chordcell website sound demonstration and enquiries about these sites. Chordcell is not available for purchase and does not accept pre-orders. The Spectrochord application and purchases have a separate policy at spectrochord.com/privacy.html.

1. Controller and contact

Nuno Paixão Guedes de Campos, an individual in Portugal, is the controller for the processing described here. PHI PICKS is a trading name, not a separate legal entity. Shared privacy and support contact: hello@spectrochord.com. Please include “PHI PICKS” or “Chordcell” in the subject to identify your enquiry.

2. Browsing and technical data

These sites are prepared for hosting on Cloudflare. Delivering and protecting pages may involve IP address, date and time, requested resource, browser type, operating system, and error or security logs. These are website access data, not records of musical study. The supplied code does not include advertising, audience analytics, registration forms or its own tracking tools.

3. Language and sound demonstration

The Chordcell site stores the language choice in the browser under the localStorage key “chordcell-site-language”. You can remove it from site data; a later visit may store the choice again. PHI PICKS uses separate addresses for its languages. The Chordcell demonstration synthesises three chords in the browser following your interaction. It does not request microphone access, record you or send the selected chord to the controller.

4. Messages and information you send

When you email us, you provide your email address and message content, including any name or attachments you choose to send. We use these to reply and address questions. Do not send passwords, complete payment details or unnecessary personal information about pupils or minors. No email address is required to download the public documents.

5. Purposes and legal bases

Legitimate interests support website delivery and security, abuse prevention and replies to general enquiries, balanced against your rights. Requests concerning a contract or its preparation may rely on performance of a contract or pre-contractual steps. Legal obligations apply where evidence must be retained or a lawful order complied with. A support enquiry is not treated as consent to marketing.

6. Providers and external links

Cloudflare and email providers may process data needed for their services. Providers acting on our behalf must comply with applicable instructions and contractual safeguards. When you follow an external link, the destination’s policies also apply. Chordcell has no active checkout. Spectrochord purchases are handled through their own channel and privacy information about Lemon Squeezy. We do not sell data or share it for behavioural advertising.

7. Retention

The language preference remains in the browser until changed or deleted. Messages and attachments are kept as long as needed to answer and follow up the same matter; they are then deleted or anonymised unless a legal obligation or a documented evidential need requires retention. Technical-log retention depends on security purposes and hosting settings, not musical-use profiling.

8. International transfers

Cloudflare and other providers may process data outside the European Economic Area. Transfers for processing under our responsibility must rely on a valid mechanism, such as an adequacy decision or standard contractual clauses with additional measures where needed. You may request information about the relevant providers and safeguards using the contact above.

9. Rights and complaints

You may request access, rectification, erasure, restriction and, where applicable, objection and portability. You may withdraw consent without affecting the lawfulness of earlier processing. We use only the information necessary to verify identity. We normally reply within one month, subject to justified statutory extensions. You may complain to the CNPD at cnpd.pt or your country’s competent authority. We do not make legally significant decisions solely through automated processing.

10. Security and changes

We apply proportionate minimisation and access-control measures; no system is entirely risk-free. This edition describes the websites and is not a licence to purchase the Chordcell application. Relevant information will be reviewed before sales open, new data collection is added or services change materially. The date identifies this document version. Material changes will be communicated by appropriate means.

RGPD / GDPR · Cloudflare · CNPD · Spectrochord